

REGULATIONS OF USE

THERMAL CAMPSITE OF BÜKFÜRDŐ THERMAL & SPA

I. GENERAL REGULATIONS

1. The campsite operates in accordance with the published opening hours.
2. Guests of the campsite may enter into the thermal bath during the opening hours of the bath without any restrictions through the passage between the campsite and the medicinal spa, at the main entrance of the spa and seasonally at the summer entrance with the data carrier received at the reception at the arrival. Camping guests using the services of the Sauna World after the closing time of the spa may only return to the camping area through the main entrance of the campsite. It is forbidden to misuse the data carrier! In case of an eventual misuse a penalty of the double amount of a daily adult ticket has to be paid.
3. In case of loss or damage of the data carrier the guest is obliged to pay the amount defined in the valid pricelist.
4. There is no possibility to book a parking place in advance. The receptionist allocates the parking places at the time of arrival considering the occupancy and the guests' requests. The guest receives a card containing the number of the allocated parking place, which must be placed to a clearly visible place behind the windscreen of the vehicle for later identification purposes. Parking place change during the stay at the campsite is only and exclusively possible after prior checking with the reception and depending on the occupation.
5. During silent brake time (between 13.00-15.00 and 22.00-8.00 o'clock) all activities disturbing the rest of other guests have to be avoided. A limited number of guests arriving after 22.00 o'clock may use the inner parking place of the campsite with electricity use possibility (for land-use fee).
6. Visitors of campsite guests may leave their vehicles at the parking place. The visitors are allowed to stay at the campsite until 22.00 o'clock. If the visitors would like to use the services of the bath, they can buy entry tickets according to the valid price list at the cash desks at the main spa entrance or seasonally at the cash desks of the summer entrance. Visitors of the camping guests are not allowed to use the passage between the camping and spa provided for camping guests.
7. Invoices will be issued at the HUF/EUR rate – displayed at the reception – valid on the day of the guests' arrival. The invoices can be paid in HUF or EUR, with cash, SZÉP card or credit card.
8. Due invoices have to be paid latest until 12.00 o'clock on the departure day. The caravan parking places have to be vacated until 12.00 o'clock on the departure day. If the parking place has not been vacated until the above time, the filing system will automatically invoice one more night. The data carrier has to be given back prior to departure or when paying the invoice.
9. The equipment and tools of the campsite have to be used for the intended purpose. The injuring party is financially liable for damages resulting from the improper, intentional injuries.
10. It is forbidden to cut the limbs of the plants and to make a fire! Barbecuing is only allowed on electric grills.
11. We do not assume liability for the valuables left in caravans and tents!

II. HYGENIC REQUIREMENTS

1. Please keep the campsite area and the rooms of the social building clean.
2. Please dispose the waste and garbage in the waste containers intended for this purpose.
3. It is forbidden to wash vehicles at the campsite.
4. Removable toilet containers have to be emptied in the sanitary unit in the separate room reserved for this purpose.
5. To ensure good air quality and peaceful rest it is forbidden to keep the engines of the vehicles running unnecessarily.
6. It is mandatory to use leashes while walking dogs. The owner of the dog is obliged to remove the dog waste from the campsite.
7. Guests must shower and use the footbath before entering the pools in the Spa.

III. FIRST AID

1. Please report sicknesses or accidents occurring at the campsite immediately to the reception, from where a doctor can be called if necessary.

IV. COMPLAINTS REGISTER

1. Guests of the campsite may raise their remarks and complaints in writing in the Complaints Register at the reception.

V. OTHER REGULATIONS

1. In case of questions not mentioned in Sections I-IV but requiring measures the shift leader of the bath decides the further process.
2. Guests not complying or infringing the campsite's regulations of use, are not allowed to use the campsite's services.